# **Boone County Court Services**

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# SMS Privacy Policy regarding SMS messaging to clients ordered into Boone County Court Services:

Effective Date: February 3, 2025

Boone County Probation & Community Corrections ("we," "our," "us") is committed to protecting your privacy. This SMS Privacy Policy explains how we collect, use, and protect your personal information when you receive SMS messages from us.

# 1. Purpose of SMS Communications

We send SMS messages to remind you of appointments, request updates to your contact information, and to request that you contact our office or your probation officer.

#### 2. Information We Collect

To send SMS messages, we may collect the following personal information:

- Name
- Phone number
- Address

#### 3. Data Sharing and Storage

SMS data, including your personal information, may be added to the County's SRS (Supervision Reporting System) Database for record-keeping purposes and to maintain communication with you.

#### 4. Consent

By receiving SMS messages from us, you provide your consent to be contacted via text message for the purposes described above. Consent is collected verbally at the time of your probation intake or other interactions with our office.

### 5. Opt-Out and Unsubscribing

If you no longer wish to receive SMS messages, you may opt out by texting "STOP" to any SMS message you receive. Alternatively, you may contact your probation or community corrections officer to be removed from the SMS communication list.

#### 6. Security and Data Protection

We take reasonable precautions to safeguard your personal information and ensure that it is securely stored and transmitted, in line with Boone County's data protection policies.

## 8. Third Party Consent

SMS consent is not shared with third parties for marketing purposes.

#### 8. Updates to This Policy

We may update this SMS Privacy Policy from time to time. If any significant changes are made, we will inform you via SMS or other means. Please review this policy periodically to stay informed.